



# Annual Snapshot

1,484 individuals served

2023

## A continuum of care for substance use disorder treatment

First Step House clients enter treatment at a level that fits their needs and step up or down the treatment continuum as their needs evolve.



97% of long-term recovery clients reported stable housing

97% of long-term recovery clients reported no new legal charges

## Innovative solutions serving Salt Lake's most vulnerable

We design evidence-based programs to address critical community needs.

Treatment access in shelters

In partnership with The Road Home, we work with guests at **Homeless Resource Centers** to help them access substance use disorder treatment.

We helped 47 people exit a homeless shelter to begin treatment

Permanent supportive housing

**Central City Apartments** and **Medina Place**, opened in 2020 and 2021, provide permanent homes for people with serious mental illness and substance use disorders. We were awarded Low Income Housing Tax Credits to develop two new apartment buildings over the next several years, bring our total to 228 units of permanent housing.

A 5-year study confirmed REACH decreased arrest rates and days incarcerated

Preventing recurrent jail stays

**REACH**, expanded in 2020, is an SUD treatment program that also reduces recidivism for men with high criminogenic factors and recurrent jail stays.

81% of veterans exited Valor House into permanent housing

Veterans transitional housing

**Valor House** provides transitional housing for homeless veterans, along with treatment, intensive case management, and supportive services.

We were named a 2021, 2022, and 2023 Top Work Place by the Salt Lake Tribune

## Integrated supportive services to treat the whole person

Wraparound care and services are integral to treatment and housing.

Case management

Medical clinic, nursing care, and mental health therapy

Supported employment

Peer support services

76% of clients began new, full-time employment

Our immunization program won the Utah Silver Syringe Award